

CRISIS MANAGEMENT

CRISIS MANAGEMENT AS A NEW AREA OF MANAGEMENT (Proactive crisis management and types of activities; Theoretical determination and the essence of the crisis, definitions and types of crises; Sources and origins of the crisis (socially, economically, politically, environmentally, humanitarian); The difference between crisis and conflict;

The escalation of the crisis and its consequences); IDENTIFICATION OF CRISIS SITUATION (term crises; Forms and types of crisis situations; Phase in creation and development of crisis situations; Factors and modalities of crisis that can be act; An early warning system); CRISIS MANAGEMENT (term crisis management; Role and function of the crisis management team; The creation and development of the crisis management team; Training negotiators based on empirical scenarios; Prevention and crisis management; Parameters of protection);

CRISIS MANAGEMENT AND COMMUNICATION (Public Relations, Crisis Management and Media; The strategy of negotiation; Critical areas of cooperation with entities of the community; Exchange of information and power

Collective effects; The use of communication technology in integrated security systems);

SUBJECTS crisis management (role of the EU, the UN Security Council, the UN and its agencies (UNHCR, UNICEF, WHO, WFP); The role of government authorities; The role of international organizations and non-governmental organizations (NGOs); The role of diplomacy in resolving the crisis); CRISIS AND THE NEW WORLD ORDER (End of the "Cold War" and the multiplication of crises at the global level).